

How SD-WAN provides strategic advantage through rapid and consistent scalability

Optimised network and application performance across multiple locations

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Introduction

It is perhaps testament to the can-do attitude of IT teams that business strategists often make assumptions about the feasibility of certain particularly challenging requests. For example, strategic growth plans frequently address IT as an afterthought, assuming network scalability will be straightforward. There's an expectation that the network will be able to support business expansion, so IT infrastructure doesn't always get the serious consideration it needs during project planning stages.

This can obviously result in bigger challenges further down the line.

Software-defined wide area networking (SD-WAN) is a practical way to bridge the gap between digital activities and physical business locations. With SD-WAN, you can be ready for future scalability challenges, and your colleagues and customers can enjoy uninterrupted reliable network and application performance.

Here, we'll explore a few of the ways in which SD-WAN can help your business evolve and meet key objectives.



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Scalability via SD-WAN

Software-defined wide area networking (SD-WAN) is a virtual overlay which gives enterprises the freedom to route traffic over various providers, including broadband, 4G, 5G, and MPLS (multiprotocol label switching) connectivity links¹. By configuring SD-WAN to prioritise your business-critical traffic and any services that need to run in real time, you can optimise efficiency and improve performance². Popular applications such as Office 365 can take up significant bandwidth; automated network routing via SD-WAN will not only help optimise network and application performance in existing locations but will also help maintain performance levels while scaling up the business.

Innovations in predictive network intelligence are available to use with SD-WAN, identifying potential issues with network performance before they become a problem. For example, Cisco's ThousandEyes tool gives you the ability to resolve performance and connectivity issues inside and outside of your network quickly, thoroughly, and proactively to keep your whole environment running at peak performance³.

Enhancing SD-WAN with security functionality such as Secure Access Service Edge (SASE), an integrated cloud service model defined by Gartner⁴, creates a network environment that's flexible, scalable, and secure.





Gartner predict that **"50% of** new SD-WAN purchases will be part of a single-vendor SASE offering" by 2025^{5.}

The rise in popularity of SD-WAN

Gartner predicted, even before the acceleration in digital transformations sparked by the COVID-19 pandemic, that 60% of enterprises would have implemented SD-WAN by the close of 20231. The flexible and seamlessly scalable SD-WAN technology creates competitive differentiation from companies using older network solutions⁶.

In 2022, they estimated that the top 10 SD-WAN vendors, which include Cisco, Fortinet, and VMware, comprised >80% of the market³.

Network provider Orange reported¹ that in Hong Kong:









Six key objectives that SD-WAN can help you achieve:



1. Spin up new locations

Because SD-WAN is a cloud-like overlay, rather than a fixed physical entity like a solely MPLS solution, it enables businesses to access their network applications quickly from new physical locations. These could include new branches, new or refurbished buildings on an existing site, and remote workplaces such as pop-up or home office environments. Even when combined with security measures such as Zero Trust Network Access (ZTNA)⁴, you can enjoy quick and simple network access, confident that security and privacy are not being compromised.



2. Reach new customers

When you identify a cluster of new potential customers but realise the location is a long way from your existing physical sites, the question is how best to service these customers. To get new physical premises off the ground will take time. But with SD-WAN, its inherent scalability means your team can easily and quickly tap into your existing network once the new site is operational—and if the opportunity is very time-critical, you'll already have the infrastructure in place to operate temporarily from a local pop-up while you wait for the longer-term more permanent venue to be completed. So, you can reach new customers as and where they happen to be.



3. Successful mergers and acquisitions

A big challenge of mergers and acquisitions is how to integrate the different infrastructures from previously discrete organisations. When SD-WAN is part of your solution, it's far quicker to combine and optimise IT solutions safely and securely, applying security policy centrally. Access to different parts of the combined infrastructure can be restricted using various options, such as security device-chaining, ensuring data privacy is adhered to and valuable data kept secure until fully integrated, regardless of legacy infrastructure.



4. Onboarding innovative new IT solutions and applications

Because SD-WAN facilitates simple monitoring and better performance of networks and applications⁵, enhancing your IT solution portfolio is quick and costeffective. Training for employees, whether on-prem or remote working, can be set up easily across a range of devices for swift onboarding. This gives your business the opportunity to be more flexible and makes it easier to optimise innovative solutions and adopt new applications with low risk.



5. Onboarding new products and services

When introducing products or services to employees and potential users, it's essential to have an onboarding strategy to ensure they understand the value of your offering. With SD-WAN, it's simple to set up onboarding resources that are effective and responsive—and do not compromise your network security. Monitoring their effectiveness enables you to see how particular products and resources are being received, and to make amendments as necessary to improve usage and sales.



6. Adapting to volatile business environments

When you want the flexibility to implement strategic directives fast, with rapid scalability and swift speed to market, having the right infrastructure in place is key. With an SD-WAN based solution, overheads such as expensive routing and hardware costs are reduced², which means your business is not tied to specific locations by previous IT investment, and you can expand or contract as desired. SD-WAN can help you unlock your organisation's potential with a network solution that evolves in line with your strategic plans.

Forrester reports that "while **74%** of firms say they want to be "data driven", only **29%** say they are good at connecting analytics to action."⁷



Three Steps to consistent scalability with SD-WAN



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